

SHUN LAM



Job: Head of Operations & Delivery

Company: Likin'IT!...

I look after the Business Operations aspects of an MSP which has a focus on cyber security. This involves creating and delivering strategies for the business to grow, supporting the Director in both technical and business projects including his role as a vCIO.

Resourceful

Logical

Resilient

The skills I use most in my job...Critical & logical thinking

- Forecasting, quoting & general accounts
- Business continuity and growth
- Support and problem solving

The most interesting thing I've worked on in my career so far...Sourcing of new products direct

from International factories Researching and creating strategies for Procurement of products and services Changing careers and diving in head first!

What inspired me into digital and tech... Businesses are becoming increasingly technology dependent in order to scale and grow, this I think is very important for the economy and this makes Cyber Security a imperative part of all businesses.

My educational background is... BA(Hons) Media Studies - This enabled me to get my first job, which was not media related, but helped me develop critical and investigative skills, and was a great experience for my future career(s).

What advice I'd give to girls thinking about a career in digital and tech... This generation needs to break down the gender barriers of the past, I've already worked 25 years in another industry and this is my first role in Tech. If I can do it, so can you!